





## product data sheet

# What's New in Documentum 5

#### Documentum 5: Customer-Driven Innovation

With Documentum 5, the latest version of our industry-leading enterprise content management (ECM) platform, Documentum continues to deliver innovative solutions that enable companies in all sectors to manage the information they rely on. Through four generations of its award-winning platform, Documentum has helped businesses solve their most pressing information management challenges. Documentum 5 continues the tradition, as Documentum remains firmly committed to meeting customer requirements.

# Highlights

- Designed for ease of use and ease of deployment for users at all levels
- Improves efficiency and speeds project completion with new collaboration workspace
- Provides a new user interface specifically for managing rich media across an enterprise marketing organization
- Manages all enterprise content in one tightly-integrated system, including new services for scanning/imaging, and records management
- Enables faster, easier application development with reusable application components in a standard development environment

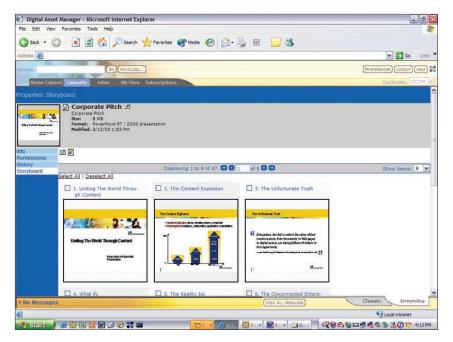
# **Focus on Customers**

Documentum 5, the newest generation of the Documentum ECM platform, is focused more than ever on customer requirements. We've made the Documentum platform easier to use and deploy, allowing you to manage virtually any type of content for any purpose. We're helping the world's most successful companies facilitate collaboration by enabling virtual teams to gather and work together anytime, anyplace. We help you comply with the specific regulations and best practices that affect your industry or your organization. And we provide a standards-based foundation for rapidly building applications to address whatever content management challenge comes your way.

And that's why Documentum 5 should be a key part of your overall technology infrastructure. It's the basis for every information-based project you might be interested in —from research and development to manufacturing and operations, sales and marketing, and customer service. Documentum helps you manage the content that drives the processes, from business documents to Web content.

## Easy to Use, Easy to Deploy

Documentum 5 includes new usability features that provide a streamlined, consistent user experience across all products with intuitive point-and-click commands, a re-designed browser-based interface, and a common application framework built on a standards-based J2EE architecture, enabling plug-and-play enhancements and extensions. A common look and feel across the Documentum suite reduces or eliminates your training costs while empowering non-technical users with the ability to immediately begin managing the content they depend on.



Documentum 5 incorporates a simple, unified Web-based UI framework built on Documentum Web Development Kit.

As a key part of the corporate IT infrastructure, Documentum 5 features tighter integration with other platforms and enterprise applications, including Macintosh and Microsoft Windows XP, to provide all users with an intuitive solution for managing the content they care about. Out of the box, Documentum 5 is quicker to deploy, leveraging a unified installer that significantly reduces the time and cost of implementation and deployment.

To further ease implementation and reduce training costs, Documentum continues to offer packaged solutions geared at solving specific business challenges. These readily deployable solution sets, called Documentum Editions, are available for enterprise document management, records management, compliance, collaboration, digital asset management, and Web content management.

# **Supporting Collaborative Thinkers**

A key part of Documentum 5 is enhanced collaboration functionality. Delivered through the technology gained from the acquisition of eRoom, the market leader in collaboration, Documentum provides an industry leading, highly intuitive collaborative workspace that is seamlessly integrated with the Documentum repository for easy sharing and re-use of critical enterprise content.

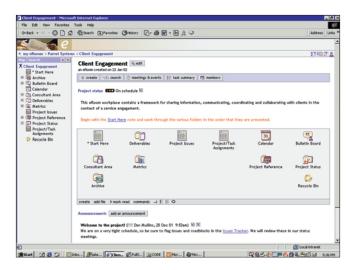
Documentum eRoom Enterprise:

- Enables organizations to work fast and flexibly, while managing enterprise knowledge assets and adhering to strict regulatory and compliance requirements
- Permits teams to capture and share decisions, outcomes, and content, and make all these assets accessible across projects and across the enterprise
- Allows any user to leverage and reuse the content and best practices developed within collaborative initiatives
- Streamlines work process by providing the most appropriate degree of structure—from ad hoc collaboration to regulated processes

#### **Expanding Security and Compliance**

Information security and regulatory compliance are increasingly critical in today's business climate. To meet these market demands, Documentum 5 enhances the platform's already recognized compliance capabilities with:

 Documentum Records Manager, which offers the ability to handle all record types—e-mail, physical, electronic, and messages—through a common enterprise content



By enabling collaborative workspaces through a flexible, fast, and userfriendly interface, Documentum eRoom enables the sharing of ideas, information, and work in progress, and the rapid execution of extendedenterprise projects and processes.

management repository and with uniform retention and disposition rules involving consistent and verifiable records management policies throughout the lifecycle — from declaration to expunging. Industry analysts identify applying corporate records management policies uniformly across all record types as a strategic customer advantage over "point" solutions for email or records handling alone. Documentum Records Manager helps organizations avoid legal, monetary, and procedural penalties while protecting intellectual resources, reducing expenses, protecting corporate images, and achieving compliance with industry and government regulations.

- Support for digital signatures, enhanced authentication with native PKI and certificate support, and core audit trail enhancements
- Deeper compliance with evolving regulations and standards, including Sarbanes-Oxley Act, 21-CFR-Part 11, ISO, SEC regulations, DoD 5015.2, OSHA, HIPAA, and EPA regulations
- End-to-end encryption for data communication and data storage, enhanced by the ability to secure content beyond the repository with solutions such as digital rights management and records management

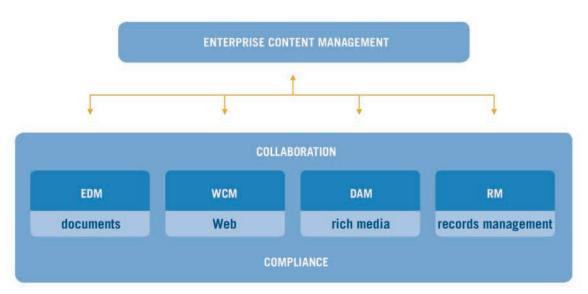
## Wider Range of Content Types and Services

With its ability to manage all current forms of content and its flexibility to accommodate new content types, Documentum 5 sets the standard for enterprise content management. Managing traditional documents, images, XML, Web content, and rich media has long been Documentum's strength, and with Documentum 5 we're adding support for fixed content such as reports, records, and production-level imaging and scanning. Once again, Documentum has expanded the definition of ECM with the broadest possible array of enterprise content managed with a completely integrated set of services. And Documentum Unified Content Services—core services common to all Documentum-based solutions—are unmatched in the industry, going well beyond workflow and version control to include advance capabilities such as content intelligence and rich media management.

# **Platform of Choice for Content Applications**

Because we understand the needs of application developers, we engineered Documentum as a standards-based, flexible, and highly robust platform for building and customizing content applications. Documentum 5 includes several new enhancements that allow developers to create customized applications much faster with less effort:

- A new Business Objects Framework that leverages ready-to-use, pre-packaged business logic
- Easy-to-use tools for developing desktop, Web, and portal applications
- Integration with leading commercial development tools to provide a familiar environment for application developers
- Standards-based access to content services, including WebDAV, JDBC, ODBC, FTP, ODMA interfaces



Documentum 5 extends ECM by adding support for records management, expanding the definition of ECM with the broadest array of enterprise content and integrated services.

## A Future-Proof Investment

With Documentum 5 you get greater ease of use, faster application development, easier deployment and administration, and backwards compatibility to enable an easy migration path from Documentum 4i to Documentum 5. With Documentum 5, your ECM investment is future proof.

#### **About Documentum**

Documentum provides enterprise content management (ECM) solutions that enable organizations to unite teams, content, and associated business processes. Documentum's integrated set of content, compliance, and collaboration solutions support the way people work, from initial discussion and planning through design, production, marketing, sales, service, and corporate administration.

With a single platform, Documentum enables people to collaboratively create, manage, deliver, and archive the content that drives business operations, from documents and discussions to e-mail, Web pages, records, and rich media. The Documentum platform makes it possible for companies to distribute all of this content in multiple languages, across internal and external systems, applications, and user communities. As a result, Documentum customers, which include thousands of the world's most successful organizations, harness corporate knowledge, accelerate time to market, increase customer satisfaction, enhance supply chain efficiencies, and reduce operating costs, improving their overall competitive advantage. For more information about Documentum, visit www.documentum.com or call 800.607.9546 (outside the U.S.: +1.925.600.6754).



**Documentum, Inc.** 6801 Koll Center Parkway Pleasanton, CA 94566-7047 phone 925.600.6800 fax 925.600.6850 www.documentum.com

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